



LE VENTOULOU



By LE FRENCH TIME



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[www.camping-leventoulou.com](http://www.camping-leventoulou.com)

## GENERAL CONDITIONS OF SALE

### **Reservation :**

Your reservation will be considered firm upon receipt of your duly completed reservation contract, accompanied by the 30% down payment as a proportion of the total amount for your stay + reservation fees, and as appropriate the reservation cancellation deposit.

The reservation fees and cancellation deposit are charged to you and are non-refundable.

Upon receipt of your contract, you will be sent a reservation confirmation that you will present upon arrival.

Payment methods accepted: cash, bank card (Visa, Mastercard).

The location is personal it can not be assigned or sublet.

We refuse access to families with a number of participants exceeds the capacity of the rented accommodation or the location (including children and babies).

### **Guarantee against cancellation and insurance :**

We propose you an insurance Cancellation and optional Interruption in your rental agreement. Our partner Gritchen Affinity makes a commitment to pay off all or part of the stay to the only customers having signed the insurance Pull Place setting.

In case of cancellation, warn the campsite of your withdrawal from the emergence of an event preventing your departure by mail or by e-mail. If the disaster is planned in the general conditions (available on the [www.campez-couvert.com](http://www.campez-couvert.com) site or with the campsite), to inform the insurer within 48 hours and to supply all the necessary information and the documentary evidences.

### **Pitches :**

A pitch will be reserved for you according to your wishes subject to scheduling availability. The number of people permitted on a given pitch is limited to 6. Upon your arrival you will be asked for payment of the balance of the cost of your stay. In all cases, no reimbursement shall be granted for an early departure or any delay not substantiated,

for any reason whatsoever, or in the case of the closure of a service for technical or administrative reasons.

Your reservation will be guaranteed for 24 hours from the time of your planned arrival stated in accordance with the contract.

Arrivals are from 14.30 onwards and departures must take place before 12.00 midday.

### **Rentals :**

All rentals are nominative and cannot be transferred. The rental does not become effective until payment of the down payment and the balance of the amount for the stay, payable 30 days before the date of arrival.

Without payment by you within the time limits set, your stay shall be treated as cancelled and your down payment forfeited. No change is possible during the month preceding your arrival. In the case of a foreshortened stay, the days of the rental appearing in the contract shall be invoiced regardless of the reasons for this.

Arrivals are from 14.30. Departures must take place before 10.00.

Upon your arrival : Two deposits will be required of you:

- 200€ a deposit from which may be deducted the costs caused by any deterioration or damage

- 60€ /90 € or 160 € (depending on the type of accommodation) for cleaning fees, if this is not done before your departure.

Smoking is strictly forbidden in our rental properties.

Upon your departure: the rented property must be left in a state of absolute cleanliness.

- The two deposits will be returned to you (unless there is a dispute) only at the time when you leave your rental property following inventory, an inspection of the condition of the premises, cleaning performed by you, which must occur during the normal reception opening hours.

- Any deterioration or damage, any items missing or cleaning time if this was not done by you, shall be invoiced and deducted from the deposits, which shall be retained at reception in the event we do not know at that point the amount of these costs.



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Etablissement habilité Tourisme par arrêté préfectoral N° HA 046.03.0001

Classement 4 Etoiles nouvelles normes par arrêté Préfectoral du 19 avril 2021

Mention Tourisme pour 66 emplacements sur 2 hectares



### **Late arrivals or advanced departures :**

In all cases, there will be no refund for a late arrival or an advanced departure for any motive as such as the closing of one of Our services in which case having technical or administration reasons or bad weather conditions.

### **Animals :**

They must have been vaccinated against rabies (with an up to date vaccination certificate) and must be kept on a lead and walked outside the site for the purposes of relieving themselves. Access to the pool and the games area is strictly forbidden to all animals. Animals must never be left alone in the rental premises without their owner.

### **Related activities :**

All activities, whether free of charge or fee paying, referred to in this present document may in certain circumstances outside our control, be changed or cancelled when you arrive at the site. We cannot assume any responsibility for this.

### **Minors :**

Minors not accompanied by their parents shall not be accepted.

### **Visitors :**

Visitors and guests are required to report to reception and pay the fee. Their vehicle will be parked outside. The animals are paying.

### **Image rights :**

You expressly authorize and unrequited camping use on any media photos of you or your children could be taken during your stay for the advertising needs of the campsite.

### **Rules :**

All customers are required to comply with the rules of the campsite.

No brochure is immune to error. Please do confirm opening dates of the various services and prices now.

Only the prices indicated on your bill will be contractual

Disputes: In case of dispute between the parties, the consumer can take his choice, in addition to a territorially competent court under the Code of Civil Procedure, the court of the place where he lived at the time of conclusion of the contract or the occurrence of the harmful (Article L.141-5 of the consumer code).



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